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ICAR - SUGARCANE BREEDING INSTITUTE
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**NOTICE INVITING TENDER THROUGH GOVERNMENT e-MARKETING (GeM)
TOWARDS THE DEVELOPMENT OF VERSION 2 OF THE MOBILE APP "CANE
ADVISER" AT ICAR-SUGARCANE BREEDING INSTITUTE, COIMBATORE,
TAMIL NADU**

We have a requirement for development of a Mobile application as indicated below at ICAR-Sugarcane Breeding Institute, Coimbatore -641007. Tenders are invited for most competitive bids (Two Bid System viz., Technical Bid & Financial bid separately) for the same. All the relevant details are given below:

The tender document contains the following: -

- Annexure-I - "Terms for Development of mobile application"
Annexure II - "Guiding specification and other technical details"

IMPORTANT NOTES: -

- I. Bids received on GeM portal only will be considered. Bids in any other form sent through sealed cover/email/post/fax etc. will be rejected.
- II. An earnest money of Rs.20,000/- (Rupees twenty thousand only) must be deposited in the form of demand draft payable to the Director, ICAR Sugarcane Breeding Institute, Coimbatore. The Demand draft must be sent in a sealed cover to the Director, ICAR-Sugarcane Breeding Institute, Coimbatore 641 007 so as to reach this office on or before the last date and time stipulated.
- III. ICAR - SBI reserves the right to accept / reject any or all the tenders in part / full without assigning any reason thereof.
- IV. Any change / corrigendum/ extension of opening date in respect of this tender shall be issued through websites only and no press notification will be issued in this regard. Bidders are therefore requested to regularly visit our website for updates.
- V. In case, any holiday is declared by the Government on the day of opening, the tenders will be opened on the next working day at the same time. The Institute reserves the right to accept or reject any or all the tenders.

The Firms are required to furnish / upload copies of the following documents/undertaking:

- I. Signed & scanned copy of Firm's registration and GST details.
- II. Bank detail of the firm.
- III. Scanned copy of similar contracts to Government Departments/ PSUs/ Reputed Private Organizations.
- IV. Signed and Scanned Copy of Completely filled Technical Verification data sheet (Technical Compliance Statement) must be submitted for each quoted configuration

SIGNED AND SCANNED COPY OF MAKE AND MODEL OF ALL SYSTEMS, SUB SYSTEMS AND ADDITIONAL ITEMS SHOULD BE MENTIONED IN THE TECHNICAL BID AND COMPLETE TECHNICAL DETAILS PROVIDED IN THE FORM OF BROCHURES AND WRITE-UPS, FAILING WHICH THE TECHNICAL BID OF THE FIRM WILL BE REJECTED SUMMARILY.

We agree to supply the above goods and allied services. We confirm that the same will meet the description, specification and other technical details as required in the tender enquiry.

We confirm that we agree to all other terms and conditions of your tender enquiry including the terms of delivery, period of delivery and warranty provision.

We have furnished all the information, as required in the tender enquiry and attached the relevant documents.

(In case a tenderer desires to put some additional/modified stipulations, terms and conditions etc. the same may be clearly indicated).


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ANNEXURE-I

i. Terms of delivery:

Delivery at site viz. – ICAR - SUGARCANE BREEDING INSTITUTE, COIMBATORE, TAMIL NADU.

Performance Security: To ensure due performance of the contract, performance security is to be furnished by the successful bidder for an amount of 3% of the value of the goods in the form of Account payee Demand draft, fixed deposit receipt, Bankers cheque or Bank Guarantee in favour of the Director, ICAR-Sugarcane Breeding Institute, Coimbatore payable at Coimbatore is to be furnished within 21 days from the date of issue of Contract order.

ii. **Delivery period for goods:** Within 90 days from the date of the purchaser's signing the contract.

iii. **Erection/installation and commissioning** (if required, depending on the goods ordered) are to be completed within 20 days of delivery of the goods at site.

iv. **Payment Terms:** Payment will be made after delivery of the item and satisfactory installation of the item.

v. **Terms of inspection by the Purchaser's representative.**

vi. **Price structure:**

a) The tenderer shall quote for the complete requirement of goods and services and for the full quantity as shown against in Annexure –II.

b) The rates and prices quoted shall be in Indian Rupees only.

c) Two percent (2.0%) of the total billed amount will be deducted towards TDS on GST and the same will be remitted to the Department.

d) All duties, taxes and levies payable by the supplier under the contract shall be included in the quoted price. The purchaser will not pay any such duties, taxes and levies separately.

e) The rates and prices quoted by the supplier shall remain firm and fixed during the currency of the contract and shall not be subject to variation on any account, whatsoever, including statutory variations, if any.

vii. **Receipt of goods and terms of payment:**

a) **Payment term for supply of goods, including erection/ installation and commissioning (as and if applicable): -**

Immediately on receiving the goods at site, the purchaser will verify the quantities of the items supplied as specified in the delivery challan of the

supplier and also check for any superficial damage etc. in the goods so supplied and issue a provisional receipt accordingly. If the goods supplied do not require erection/installation and commissioning at site, the purchaser, within three working days of issue of the provisional receipt, will issue acceptance certificate (of the goods) to the supplier, provided the goods supplied are acceptable in terms of the contract. However, if the goods supplied also need erection/installation and commissioning, the purchaser will issue acceptance certificate within two working days, after successful erection/installation and commissioning. The supplier will then send its invoice along with the purchaser's acceptance certificate and other accompanying documents to the paying authority for payment.

The paying authority will release the full payment to the supplier as due in terms of the contract, within fifteen working days of receipt of supplier's invoice, purchaser's receipt certificate and other accompanying documents, provided the same are in order.

After release of payment to the supplier as per sub-para (a) above and after successful completion of training of the operator(s) in terms of the contract, the purchaser will immediately issue a certificate to this effect to the supplier. The supplier will thereafter send its invoice for training charges, along with the above certificate to the paying authority. The paying authority will release the payment to the supplier in terms of the contract within fifteen days of receipt of supplier's invoice provided the invoice and the accompanying documents are in order.

PAYING AUTHORITY: THE DIRECTOR, SUGARCANE BREEDING INSTITUTE, COIMBATORE - 641 007.

viii. Liquidated Damage Clause:

If any time during the performance of the contract, the supplier encounters conditions hindering timely delivery of the goods, the supplier shall promptly inform the purchaser in writing the fact of the delay and the likely duration of the same. After receipt of supplier's communication, the purchaser shall decide as to whether to cancel the contract for the un-supplied portion after the existing delivery period, or to extend the delivery period suitably issuing an amendment to the contract. If the supplier fails to deliver the goods and/or perform the services within the contractual delivery period for reasons other than circumstances beyond supplier's control (which will be determined by the purchaser) and the purchaser extends the delivery period, the purchaser will also deduct from the contract price, as liquidated damages, a sum equivalent to 0.5% (half per cent) of the delivered price of the delayed goods or unperformed services for each week of delay or part thereof until actual delivery or performance. The maximum limit of such deduction will, however, be 10% (ten per cent) of the contract price of the delayed goods or services.

Further, during such delayed period of supply and/or performance, the supplier shall not be entitled to any increase in price and cost, whatsoever, on any ground. However, the purchaser shall be entitled to the benefit of any decrease in price and cost on any ground, whatsoever, of the goods and services, supplied during the period of delay.

ix. **Warranty Clause: One Year Warranty**

x. **Dispute Resolution Mechanism**

If any dispute or difference arises between the purchaser and the supplier relating to any matter connected with the contract, the parties shall make every effort to resolve the same amicably by mutual discussions. However, if the parties fail to resolve the dispute or difference by such mutual discussion within 30 days, either the purchaser or the supplier may give notice to the other party of its intention to refer the same to arbitration. The arbitration shall commence thereafter. The arbitration shall be conducted by a sole arbitrator, who will be appointed by the Secretary, ICAR and the procedure to be followed in this respect will be as per the Indian Arbitration and Conciliation Act, 1996. The venue of the arbitration shall be the place from where the contract is issued.

You are also required to fulfill the following conditions and furnish the details as indicated in subsequent paragraphs.

1. At the time of awarding the contract, the purchaser reserves the right to increase or decrease by up to 25%, the quantity of goods and services as specified in the list of requirements, without any change in the unit price or other terms and conditions.
2. Please furnish a certified copy your latest ITCC (INCOME TAX CLEARANCE CERTIFICATE).
3. Please indicate if you are currently registered with any Govt. organization and if registered, furnish all relevant details.
4. Please state whether business dealings with you presently stand banned by any Government organization and, if so, furnishes relevant details.
5. The supplier shall at all times indemnify the purchaser, at no cost to the purchaser, against all third party claims of infringement of patent, trade mark or industrial design rights arising from the use of the goods or any part thereof, with respect to the goods quoted by the supplier in its offer.
6. The contract shall be governed by the laws of India and interpreted in accordance with such laws.
7. **The quotation/offer shall remain valid for acceptance for a period not less than 90 days after the specified date of opening of the offers.**
8. Notwithstanding the above, the purchaser reserves the right to accept or reject any quotation or annul the tendering process and reject all quotations at any time prior to award of the contract, without assigning any reason, whatsoever, and without incurring any liability or obligation, whatsoever, to the affected tenderer or tenderers.
9. **The Successful Bidder shall have to deliver the performance security either by a Bank Guarantee or a Bank Draft in favour of the Director, Sugarcane Breeding Institute, Coimbatore for an amount of 3% contract value, valid up to 60(sixty) days after the date of completion of all contractual obligations by the Supplier, including the warranty obligations.**


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Scope of the Work & Terms and Conditions for developing the mobile app

A. Scope of the Work

I. Mobile App

- a) Development of an mobile app for Android & iOS platforms for disseminating information related to sugarcane (Content includes text, digital stills & few short video clippings will be provided by SBI Coimbatore)
- b) Farmer register with OTP verification
- c) Login with OTP verification
- d) Provision for submitting farmers queries and submit to centralized web application
- e) Provision for inbuilt scheduler for providing advisories in offline mode
- f) App to be developed in 3 Indian languages namely English, Hindi and Tamil

II. Web Application

- a) Provision to add experts
- b) Provision to add technologies
- c) Receive queries
- d) Assign queries to experts
- e) Send advisories to farmers through mobile app/SMS
- f) Dashboard to display statistics of registered farmers on India map
- g) Provision for Admin to generate reports pertaining

III. Functionality testing & VAPT of developed web application & mobile apps and get STH certificate

IV. Deployment of mobile apps in Google Play Store / Apple App Store

V. Extend support for deploying web application at SBI Coimbatore server

VI. Provide backend technical support & maintenance of web application & mobile apps for one year

VII. Conduct one day training for various stakeholders of the project on mobile apps and web application usage.

B. Terms & Conditions needed for consideration

1. Bidder be a legally registered entity in India or any institution of Govt. of India/ State Govt
2. Bidder should be in existence for a minimum period of five years
3. Bidder should have clear organizational track record supporting conceptualization, planning, implementation and deployment of IT projects in India, with credible operational systems, guidelines and work procedures
4. Bidder should have implemented a Make in India software indigenously developed by them
5. Bidder should have supplied & implemented similar software/ICT solutions in at least three Central or State Govt Departments/Organization preferably ICAR Institutes in India and successfully running for a minimum of two years
6. Bidder should not have been blacklisted by any Government / Semi Government Organization, unless such blacklisting has been cancelled/ removed.
7. Proof or link for the above conditions should be attached along with the bid.

The firm should have registered office in South Zone of India and necessary documentary evidences may be uploaded in GeM Portal, failing which the tender will not be considered.


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